



Refund Policy

For a full list of park rules, regulations and operations standards please refer to the Overnight Camping Policy & Guide.

Falls Reserve Conservation Area

80900 Falls Reserve Line, Benmiller, Ontario N7A 3Y1 | 519-524-6429 | falls@frca.on.ca

General Information

When a camper chooses to shorten their stay, many factors may be involved – some of which are beyond the control of the park. Shortening your stay has financial implications for park operations and limits camping opportunities for other campers.

1. Refunds of any kind will not be issued at the Gatehouse by our park staff other than refunds in-line with our reservation, cancellation or change policies.
2. Requests for a refund on overnight camping may only be done through an email to falls@frca.on.ca to the attention to the Park Superintendent. A detailed explanation for this refund request is required along with the booking number included in the email. Please be advised that all refunds are at the discretion of the Park Superintendent and will be reviewed on an individual basis and are subject to the Camping Reservation, Changes and Cancellation Policy.
3. Refunds will not be issued in cash.

No refunds for:

1. Daily entrance fees or daily Additional Vehicle Permit (AVP) fees. Permits are not transferable.
2. Shortening your stay on holiday weekends or minimum stay requirements.
4. Terminated permits due to eviction from the park.
5. Inclement weather, insects, pests, mild illnesses, personal equipment complications, work related affairs, appointments.