

Arriving Camper Guidelines

For a full list of Park Rules, Regulations, and Operations Standards
Refer to the “Overnight Camping Policy & Guide”

Falls Reserve Conservation Area

80900 Falls Reserve Line, Benmiller, ON N7A 3Y1
519-524-6429 falls@frca.on.ca

All arriving campers must check in at the park gatehouse on arrival before entering the park.

Please follow directions listed below:

Planning prior to your arrival

1. No early arrivals (before 2:00 p.m.). Staff need time to complete daily site maintenance and ensure all campsites are ready for new arrivals.
2. Arriving prior to 8:00 p.m. is appreciated. The gatehouse may not be staffed after 8:00 p.m. and this could make it difficult to gain access to the park due to our gated park access.
3. Setting up a campsite after 8:00 p.m. can disturb other campers already in the campground. Note: Park quiet time begins at 10:00 p.m.
4. If you are arriving after 8:00 p.m. or outside of gatehouse hours, please notify the gatehouse in advance at 519-524-6429.
5. **Campers with reservation** are asked to review their reservation confirmation email sent out after the reservation was made and use the link to review the Camping Policy and Guide. If you did not receive a reservation confirmation, please contact the park office at 519-524-6429.
6. **Campers without a reservation** are to review the Camping Policy and Guide prior to arrival.
7. **Arriving campers with reservation** are to review their “Time to Camp” notification email sent out 2 days before your arrival date. The “Time to Camp” notification email includes a **one time use barcode** to enter through the park gates if the gatehouse is not staffed when you arrive. This “one time use barcode” is not to be shared with others or to be used when the gatehouse is staffed. **All arriving**

campers must check-in at the park gatehouse on arrival to obtain a camp permit and barcode for gate access throughout your stay.

8. **Campers without a reservation** can obtain a camp permit on arrival at the park gatehouse. When the gatehouse is not staffed, a camp permit can be purchased at the **self-serve pay kiosk located by a blue ‘P’ in the centre vehicle lane** at the park entrance. The pay kiosk will generate a **receipt (One Night Camp Permit)**, and the gate will open **once**. Please display your receipt on your vehicle dash. Proceed into the park and choose a vacant campsite. Staff will assist you later. **The next available time the gatehouse is open please check-in with park staff to obtain your camp permit and gate access barcode for your stay.**

Arriving at the Park Entrance

All arriving campers: including RV’s or towed trailer, additional camp vehicles or camp visitors must keep to the right-side vehicle lane when entering the park. Pull your vehicle forward to the painted stop bar or line up behind the next camp vehicle in order. After parking, proceed to the gatehouse to check in and obtain your camp permit and gate access barcode.

Keep Right – all arriving campers must enter the park on the right-side vehicle lane.

- a) Ensure you have your vehicle licence plate number, driver’s licence and booking confirmation with you.
- b) Only one vehicle entry is included with the camp permit. If there is an additional vehicle the owner/operator of the additional vehicle must also check-in at the park gatehouse with their vehicle license plate number and drivers’ license.

Proceed to the gatehouse service window to check-in with park staff and obtain camp permit and gate access

barcode or additional camp vehicle permit and gate access barcode.

Present your booking confirmation and required details to park staff.

- a) Confirm your contact information and address with park staff. Present your driver's licence or identification to verify.
- b) Provide names of all occupants arriving in your vehicle. Max 6 occupants per campsite.
- c) Provide vehicle licence plate number.

Once staff has confirmed all required information for the camp permit you will be provided with a camp permit and barcode for gate access into the park.

The same applies for all other campers and camp vehicles entering the park.

Once you have checked in and obtained your camp permit proceed back to your vehicle and pull ahead to the entry gate.

On the white metal box ahead of the gate, align the barcode with the red scanner in the bottom left side. Proceed to your campsite.

Enjoy your stay!

Additional Arriving Vehicles and Camp Guests: If there are other arriving vehicles in your group, those vehicle occupants will be required to obtain an Additional Vehicle Camp Permit on arrival.

Additional camp guests should proceed to the gatehouse service window to check-in with park staff and obtain an Additional Vehicle Camp Permit and gate access barcode to enter the park.

Arriving when Gatehouse is Closed:

All arriving campers: including RV's or towed trailer, additional camp vehicles or camp visitors must keep to the right-side vehicle lane when entering the park.

Verify the gatehouse is closed by parking and walking to the gatehouse service window. The gatehouse may be staffed beyond posted hours of operations to accommodate daily camp arrivals. The gatehouse is typically staffed from 2:00 p.m. to 8:00 p.m. daily during the peak summer camp season (July and August). Reduced staffing during the spring and fall seasons.

Note: during the spring and fall seasons staff monitor arrivals daily during the check-in hours of 2:00 p.m. and 8:00 p.m.

Gatehouse is not staffed. This is the only time you will require the barcode provided with your "Time to Camp" notification email. This "one time use barcode" is not to

be shared with others. **Note: if you are required to leave the park this barcode will NOT get you back through the park gate.**

Scan the gate access barcode provided with your "Time to Camp" notification email at the entry gate. On the white metal box ahead of the gate, align the barcode with the red scanner in the bottom left side. **The gate will open once.**

Please display your "Time to Camp barcode" on your vehicle dash. Proceed into the park to your designated campsite. Staff will assist you later.

Enjoy your stay!

The next available time the gatehouse is open check-in with park staff to obtain your camp permit and gate access barcode for your stay.

Additional Arriving Vehicles and Camp Guests: If there are other arriving vehicles in your group, those vehicle occupants will be required to use the self-serve Pay Kiosk on the entry lane near the gatehouse to obtain a one-time entry additional camp vehicle permit, valid for a one-night stay. Credit Card and Debit is accepted.

The next available time the gatehouse is open the camper is to check-in with park staff to obtain your camp permit and gate access barcode. If the vehicle is to remain at the campsite for more than the one-night stay additional fees will apply.